**Junior technician Jobs**

**Who is a junior technician?**

**Junior technician** is a junior non-commissioned rank. Junior technicians are qualified to work alone and supervise and work within their area of responsibility.

**What is the job of a Junior technician?**

A **Junior Technician** is responsible for supporting senior technicians on maintaining the efficiency and optimal performance of various hardware and software systems and applications. Junior technicians assist the end-users and employees on troubleshooting inconsistent programs, identifying its complexities, and reporting findings to the management for resolution. They also update the systems' features to increase its operational productivity and maintain system recoveries. A junior technician must have excellent knowledge of the technology industry, as well as a strong command on programming language and system codes, especially on conducting system analysis and installing applications.

**What kind of jobs do Junior technician have?**

Here are examples of responsibilities that **Junior Technician** likely to perform in their roles.

* Manage backups, replications and disaster recovery plans of company mission critical servers and database files to ensure redundancy.
* Offer CenturyTel high-speed internet packages and PC optimization services.
* Provide active directory assistance and answer user inquiries regarding computer software or hardware operation to resolve problems.
* Build new workstations and install windows.
* Escalate to management if space is very low on servers.
* Used NetBackup software and tape library backup through windows environment.
* Perform remote or in person program installation and OS setting changes to programs specifications.
* Escalate tickets when need to upper-level techs, system admins, or analysts.
* Diagnose and fix computer issues, ranging from viruses, bloatware, and OS issues.
* Perform setup and maintenance on desktops, notebooks, and servers retrieve and deliver by on-site technicians.
* Provide support for wireless devices including, desktops, laptops, printers, routers, and modems.
* Teach incoming freshman how to connect their laptops, tablets, and gaming devices to the university network.
* Ensure that all PC and network devices are up to date with the most current installations and upgrades.
* Supervise creation of utilities for transfer of code, DB2 data and data files between PC and MVS platforms.
* Assist on-site technicians with large issues and projects, such as email migration, system upgrades, and network improvements.
* Expand technical knowledge in web hosting, email, site building and file management to better perform duties in this role.
* Trouble shooting Internet connectivity and software issues
* Support and troubleshoot computers and software applications.
* Perform initial setup and customization of new client computers.
* Identify, diagnose and document hardware failure or software problems on a variety of computer or computer-relate equipment.
* Help develop a tape menu via Perl for UNIX environment for tape management.
* Verify information per HIPAA guidelines before disclosing any information to caller.
* Up keeping and maintaining SLA agreements.
* Monitor and provide customer status per SLA agreements.
* Listen to customers issues about apple software to try to help resolve the customer’s issue.
* Facilitate department relocation by disconnecting and re-installing multiple computer workstations, printers and phones to the network.
* Perform hands-on fixes at desktop and server level, including installing/upgrading software/hardware, implementing file backups and configuring servers and applications.
* Configure wireless routers and network connections, enable wireless encryption, and troubleshot connectivity issues.

**What kind of work Junior technician do?**

There are certain skills that many **Junior Technicians** have in order to accomplish their responsibilities. By taking a look through resumes, we were able to narrow down the most common skills for a person in this position. We discovered that a lot of resumes listed customer-service skills, listening skills and problem-solving skills. Depending on the industry one works, a junior technician may be required to perform a variety of duties including software and hardware installation and troubleshooting. Many JTs must also assist other higher level technicians in performing different job duties. A junior technician largely works with mechanical equipment, as well as complex computing systems. While duties may vary according to the industry and company, a typical junior technician job description states that technicians must provide support to other team members or to an organization’s client base. In particular, junior technicians are often expected to provide supportive assistance to other technicians. Within this capacity, one may be required to provide in-depth technical support or may be required to maintain databases, perform system diagnoses or install new hardware and software.

**Is becoming Junior technician good career?**

When it comes to understanding what a **Junior Technician** does, you may be wondering, "should I become a junior technician?" Compared to other jobs, junior technicians have a growth rate described as "faster than average" at 10% between the years 2018 - 2028, according to the Bureau of Labor Statistics. In fact, the number of junior technician opportunities that are predicted to open up by 2028 is 83,100, Hence making junior technician job an excellent career option.